



Kansas City Royals Baseball Club

P.O. Box 419969 • Kansas City, Missouri 64141-6969 • 816-921-8000 • www.kcroyals.com

April 11, 2005

Mr. Roger Brunette
President
BCC Products, Inc.
2140 Earlywood Drive
Franklin, IN 46131

Dear Roger:

I wanted to thank you for your quick response in making the epoxy repairs on the handrails here at Kauffman Stadium.

It is obvious that BCC Products responds to their customer's needs in a timely and professional fashion. This was evidenced by you driving down over the weekend to ensure that the Royals could safely entertain over 40,000 fans at our home opener on Monday. The Ownership and Jackson County Sports Complex Authority were very impressed with the work that you completed.

Again, let me say thank you from the entire Operations team.

Sincerely,

A handwritten signature in black ink, appearing to read "ROR".

Robert O. Rice
Vice President, Ballpark Operations & Development

ROR:ch